

IN THE ABSTRACT:

The Abstract as amended below with a replacement Abstract shows added text with underlining and deleted text with ~~strikethrough~~.

Please DELETE the Abstract in its entirety and substitute the attached new Abstract.

An electronic apparatus, a control apparatus, and a storage medium include a transmitter transmitting electronic mail in which a symbol including image information, which enables a sender to be specified therefrom, is included within an electronic signature file of the electronic mail, said electronic signature file including an email address of the sender. The transmitter transmits the electronic mail only when an error, between the image information and prestored image information, is within a predetermined range.